

EMSC Family Representative Webinar

*Education on EMSC Performance Measures
67 and 68
For NEW EMSC Family Representatives*

May 5, 2009

3:00PM Eastern Time

Instructions

- For Questions
 - Type in the box at the bottom left of your screen.
 - You can then keep the default setting to send the message to all or select the speaker.
- Evaluation of Webinar
 - a poll will be released at the end

Agenda

- EMSC Performance Measures
 - Pediatric Education
 - Advisory Committees
 - Pediatric Representation
 - Designated Program Manager
 - EMSC Priorities in Mandate

EMSC Performance Measures

PM 66	PM 67	PM 68
66a	No sub-measures	68a
66b		68b
66c		68c
66d		68d
66e		

EMSC Performance Measures

PM 66	PM 67	PM 68
66a	No sub-measures	68a
66b		68b
66c		68c
66d		68d
66e		

EMSC Performance Measure

67

The adoption of requirements by the State/Territory for pediatric emergency education for the license/certification renewal of BLS and ALS providers.

Why is this important?

- **Most EMS providers rarely treat pediatric patients.**
- **Limited use of pediatric skills decreases the EMS providers ability to develop and maintain pediatric-skills.**

Why is this important?

- **Continued education helps ensure EMS providers are prepared to treat children.**

What can YOU do to help?

- Talk with your State EMSC Program Manager
 - Ask how you can help
- Work with or lead the EMSC Advisory Committee
 - Understand the challenges/barriers if any and help the committee strategize.

What can YOU do to help?

- Learn what are the current State education requirements for BLS and ALS providers prior to certification/licensing.
- If mandate-change is needed, learn what are the barriers, if any.

What can YOU do to help?

- Look for Family Centered Care (FCC) in the training programs
- Talk and network with other EMSC family representatives – find out what they are doing related to this initiative.

QUESTIONS

???

EMSC Performance Measure

68

The degree to which the State/Territory has established permanence of EMSC in the State/Territory EMS system.

EMSC Advisory Committee

68a. The establishment of an EMSC Advisory Committee within the State/Territory.

Why is this important?

- Assist with strategic planning
- Assure buy-in from State leadership to effect change
- Ensure that family issues are not overlooked.

What can YOU do to help?

- Attend all Advisory Committee meetings.
- If unable to attend in-person, call in.
- Engage in strategic planning.
- Volunteer to help where support is needed.
- Share your concerns.
- Form family-volunteer groups to learn what is happening in other communities.

QUESTIONS

???

Pediatric Representation

68b. The incorporation of pediatric representation on the State/Territory EMS Board.

Why is this important?

- Ensures that pediatric issues are addressed in:
 - State EMS agendas
 - State EMS goals and objectives
 - State EMS protocols, practices, and policies

Why is this important?

- Assures that a pediatric-voice is always at the table

What can YOU do to help?

- Learn whether pediatric-representative is a required role on your State EMS Board.
 - If not, find out what are the barriers and brainstorm on solutions.
- Meet with the representative
 - By phone or in-person to share your concerns and any suggestions for improvement of pediatric care.

What can YOU do to help?

- Learn when is the next EMS Board meeting.
- Inquiry on the process to be included on the EMS Board agenda to discuss the inclusion of a pediatric representative.

EMSC Program Manager

68c. The establishment of a State/Territory, Federal, and/or other funded full-time equivalent (FTE) for an EMSC manager that is dedicated solely to the EMSC Program.

Why is this important?

- **Ensures proper coordination and management of the grant.**
- **100% dedication to the Program indicates that the Program is achieving permanence in the State EMS system.**

What can YOU do to help?

- **Learn whether your PM is full-time**
- **Assess the reasons why a full-time manager has not been dedicated to the Program**
- **Engage in discussions with the EMSC Advisory to seek solutions**

EMSC Mandates

68d. The integration of EMSC priorities into existing State/Territory mandate.

EMSC Priorities

- 1. EMS agencies have online and offline medical direction available;**
- 2. BLS and ALS patient care units have the recommended pediatric equipment;**
- 3. A statewide, territorial, or regional standardize system exists for pediatric medical emergencies and trauma;**

EMSC Priorities

4. Hospitals have interfacility transfer guidelines;
5. Hospitals have interfacility transfer agreements;
and
6. Requirements have been adopted for pediatric emergency education for the license/certification of BLS and ALS providers.

Why is this important?

- Ensures that the EMSC Program will be sustained in the long-term
- Ensures permanence of the Program
- Ensures pediatric emergency care issues and/or deficiencies are being addressed for the long-term.

What can YOU do to help?

- Review existing mandates
- Assess the reasons why the State has not been able to integrate the Priorities
- Engage in discussions with the Advisory Committee to brainstorm on ideas

What can YOU do to help?

- Learn how you may be able to effect policy change
- Brainstorm with child-friendly legislators/officials and hospital representatives to discuss solutions.

What can YOU do to help?

- Talk with members of the FAN network
 - Find out what they may be doing in their State

Special Announcements

- EMSC Day - May 20th

- EMSC Program Meeting

June 10-12, 2009

(The State Family Representative, Program Manager and Principal Investigator are required to attend each year)

Resources

www.childrensnational.org/emsc



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EMSC Family Resources

Learn More about Emergency Care for Children

The Emergency Medical Services for Children (EMSC) National Resource Center (NRC) has produced a variety of resources for families and children on topics such as preventing and responding to childhood emergencies, selecting a health care plan, and developing emergency care plans for children with special health care needs. For the full list of topics, see [Publications and Resources](#).

Support the Federal EMSC Program

The NRC also has created several resources designed to assist parents, caregivers, and EMSC parent representatives in their efforts to support the Federal EMSC Program at the national and state levels:

[Getting Started, Staying Involved: An EMSC Toolkit for Family Representatives](#) is a toolkit designed to assist parents and caregivers in their efforts to support the EMSC Program. The guide contains information about the history of the U.S. emergency medical services system. It provides background information about the establishment, current status, and future endeavors of the EMSC Program and its Family Advisory Network. It addresses the importance of EMSC performance measures and how family representatives contribute to the success of each measure. Most importantly, this guide provides tips on everything needed to help family representatives get started and stay involved in the planning and implementation of state EMSC activities.

[Working with Families to Enhance Emergency Medical Services for Children](#) was developed by emergency care professionals and families who have experienced emergency care firsthand; this guide is intended to help state and local emergency medical services agencies, EMSC grantees, hospitals, and family advocates explore the concept of [family-centered care](#) and apply it to pediatric emergency medical services. Use it as a framework for facilitating discussion and collaboration. Practical information and tools for conducting internal family-centered assessments are also included.



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EMSC Toolboxes

An Emergency Medical Services for Children (EMSC) toolbox is a collection of information and resources on a specific topic currently of interest to the EMSC community. Each toolbox features resources for the healthcare provider as well as for family representatives, a pre-populated PubMed search string, and most contain the recently-added feature "Example Practices." This new section includes a description for, and relevant links to, model programs in the United States.

If you would like a copy of a journal article(s) featured in the toolbox, please contact the [EMSC National Resource Center \(NRC\)](#). The NRC can assist you in locating the full text article. However, due to copyright issues, the NRC may not be able to provide an entire copy of an article featured in the toolbox. Select portions or summaries may be available on a case-by-case basis.

Available Toolboxes:

- [Exception from Informed Consent](#) January 2009
- [Patient- and Family-Centered Care](#) September 2008
- [Cultural Competency](#) June 2008
- [Coalition Building](#) March 2008
- [Pediatric Equipment Guidelines](#) December 2007 (Revised: December 2008)
- [Facility Categorization](#) September 2007 (Revised: November 2008)
- [Interfacility Transfer](#) May 2007 (Revised: November 2008)
- [Medical Direction](#) March 2007 (Revised: November 2008)
- [Prehospital Pediatric Education](#) December 2006 (Revised: October 2008)
- [Pediatric Disaster Preparedness](#) September 2006 (Revised: October 2008)
- [Pediatric Pain Management](#) July 2006 (Revised: December 2008)

Next Webinar

- Polling for Suggested Topics/Ideas
- Volunteers for Speakers/Presenters
- Suggested Speakers

Evaluation

Thank you for joining us today!!!

Please complete the short 3-minute
webinar evaluation